

STANDARDS COMMITTEE - 14TH MARCH 2006

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action take: -

- (1) Housing (4)
- (2) Housing Benefit (3)
- (3) Planning (4)
- (4) Highways (1)
- (5) Neighbour Nuisance (1)
- (6) Education (school selection criteria) (1)
- (7) Property (1)
- (8) Land Encroachment (1)
- (9) Waste Cycling Plant (2)
- (10) Footpath (2)
- (11) Code of Conduct (1)

2. The following complaints remain at the initial enquiry stage or are awaiting determination by the Ombudsman (many long outstanding): -

- (1) Social Services (2)
- (2) Alleged Anti-Social Behaviour (1)
- (3) Planning (3)
- (4) Insurance (1)
- (5) Right to buy (1)
- (6) Housing Benefits (1)
- (7) Alleged Noise/Dust Nuisance (2)
- (8) Entertainment Licence (2)
- (9) Housing (1)

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Background Papers:
Correspondence from the Ombudsman